



Swift Navigation RMA Advanced Replacement Agreement Form

Please complete the following form to initiate the Advanced Replacement (AR) of your Swift Navigation product.

Instructions

1. Please fill out all fields on this page and email signed form to support@swiftnav.com.
2. Within 5 business days of submitting this form, you will receive an email with the FedEx tracking details for your Advanced Replacement shipment.
3. The Advanced Replacement shipment will contain new product(s) for you and all necessary packaging and labeling to return your defective unit(s). After receipt of your AR of shipment, place your defective unit(s) into the provided packaging, affix the included prepaid shipping label, and deliver to your nearest FedEx shipping location. **Please make sure to send back the defective/damaged hardware only.**
4. **Important Note: if you do not return your defective hardware within 30 days of the receipt of your Advanced Replacement, you will be billed for the Advanced Replacement. This may include charging the payment method on file for your original order.**
5. Advanced Replacement products will be loaded with the latest factory firmware, and may be a different hardware revision than the returned unit.

Shipping Address for Advanced Replacement:

| | |
|-----------------|-----------------|
| Name: | Company: |
| Address Line 1: | Address Line 2: |
| City: | State: |
| Postal Code: | Country: |
| Phone Number: | Email Address: |

5-Digit Order Number (found in order confirmation email):

Products to be replaced:

| Product Name | Serial Number | Reason For Returning |
|--------------|---------------|----------------------|
| | | |
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I (below signed) hereby agree to the terms presented in this form, including that I will be charged for the Advanced Replacement hardware if I do not return my original equipment within 30 days of the receipt of my Advanced Replacement hardware. I authorize my payment method on file with Swift Navigation to be billed for the full amount of the Advanced Replacement hardware if I do not return my original equipment within 30 days of the receipt of my Advanced Replacement hardware.

Name (printed):

Organization:

Date:

Job Title:

Signature: